

COELMO operates in the continuous electricity sector since the beginning of 1900.

Since the beginning of COELMO's activity, we have constantly worked to develop, construct and install Generating Sets that are reliable in any ambient condition and any kind of usage.

It is important for us to have your opinion on the way COELMO works, infact, this is the only way to identify areas of our work that have to be improved.

After having compiled the form, save it and send it as enclosed at the following address: info@coelmo.it

	UNSATISFIED	NOT VERY SATISFIED	SATISFIED	VERY SATISFIED
Quality of the Product				
Staff's Competence				
Staff's availability				
Staff's courtesy				
Fulfillment of your requests (technical, administrative, etc.)				
Ability and speed in resolving problems				
Respect of Delivery dates/times				
Completeness / Clarity of documentation (manuals, diagrams, certificates, etc..)				
Communication and information media tools (website, catalogue, etc..)				
After Sales Service				
Logistics				

Comments

Have you purchased a different brand Generating Set in the course of the past 5 years ?

YES

NO

If yes, which brand?

In the case that your ansie is yes, which of the following reasons influenced your choice in preferring a different brand Generating Set?

Price

Payment Conditions

Quality of Product

Technical Support

Delivery Time

Other Reasons

Which aspects do you think can be improved ?

Which aspects were particularly appreciated ?

In the case you are interested or wish to receive updates on our production and special initiatives, we kindly ask you to provide your data:

Company Name

Street

Po Box

Prov

Locality

Contact Name

Title

Phone

Fax

Email

www

Autorizzazione al trattamento dei dati personali (D. Lgs. 196/2003)